

CO-MANAGED SERIES:



Unleash Your Team's Potential with Our Strategy, Tools, and Expert Management

What is IT Centric?

IT Centric is a collaborative solution that gives your internal IT department access to enterprise-level tools and technology they need to stay focused on daily operations. By partnering with our experts, you can ensure that your business infrastructure remains efficient, secure, and compliant. We empower your internal IT team with the support they need to concentrate on core responsibilities, ensuring a seamless and secure technology infrastructure that helps maintain efficiency and compliance. With IT Centric, your company can gain a competitive advantage by having the resources and expertise of industry leaders at your disposal, allowing your business to stay ahead of the curve and maximize its potential for growth.

Call Us

IT Centric is for organizations that...

- Face the challenge of ensuring seamless IT operations due to the departure of their key IT staff member
- Require additional support as their IT staff is overwhelmed or on vacation, and their IT department is stretched thin
- Seek expert technology advice for a second opinion on technology priorities and a point of escalation for their team
- Need to upgrade their technology without breaking the bank, specifically in terms of upgraded security and software tools
- Are a new business in need of establishing a secure and efficient IT infrastructure
- Have had bad outsourced IT experiences, which have left them in need of a better solution

IT Centric - The DiamondIT Solution

DiamondIT's **IT Centric** solution is quite literally "IT in a Box." This solution contains enterprise-level remote management software and tools that communicate with one another without the cost, time or expertise required to research, design, implement, and manage them.

With **IT Centric**, you get the combined experience and knowledge of industry leaders that live in the same tools and share access with your internal IT department. This allows us to act as a partner, point of escalation and back-up to your technical staff without the cost of hiring additional employees or completely outsourcing your IT needs.

What's included:



IT Centric offers a comprehensive security solution with the following components:

- Security operations center
- Multi-factor authentication
- Endpoint detection & response
- Security awareness training

IT Centric additional features:

- As-needed escalation and security team with quick response times
- Regularly scheduled reviews detailing the state of your technology
- Administrative access to our curated ecosystem of tools that your IT department can manage and leverage
- Data backup and disaster recovery licensing and storage included
- Discount off rates for labor and projects outside of the co-managed agreement

- Remote management &
- monitoring
- Workstation & server patching
- Documentation system
- Ticketing system
- A next generation set of security tools including MFA, breach detection monitoring, ransomware recovery and security awareness training for your employees
- Help preparing your annual IT budget and technology roadmap

Pricing:

Starting as low as \$40 per month per user. Contact us today at 877.716.8324 for your

customized quote.

Our process:

The goal of our co-managed IT onboarding process is to ensure a smooth transition to your **IT Centric** solution, with minimal disruption to your internal IT department and your business operations.

Assess	We will assess the current state of your internal IT department, including its strengths, weaknesses, and technology systems. This will help determine where we can add value and support.
Communicate	We will establish clear communication channels with your internal IT department to ensure everyone is on the same page and to foster a productive working relationship.
Train	We will provide training for your internal IT staff on any new technologies or processes that are being implemented as part of the co-managed IT solution.
Implement	We will work with your internal IT team to implement the co-managed IT solution, including the deployment of any new technologies and the integration with existing systems.
Monitor	We will monitor the IT systems and provide ongoing maintenance and support, working with your internal IT team as needed.
Improve	We will regularly review the co-managed IT solution and make any necessary adjustments to ensure it continues to meet the needs of your business.

At DiamondIT, your peace of mind is our top priority.

We promise to deliver top-notch, secure solutions with a satisfaction guarantee. If you're not completely satisfied within the first 90 days, you're free to cancel your contract without any hassle or hidden fees.

Schedule your complimentary assessment today!

877.716.8324 info@diamondit.pro

Click here!